

Team Processes	
<p>Introduction to Cultural Competency: Exploring Culture, Assumptions and Implicit Bias</p> <p>Duration : 6 hours</p>	<p>Training Objectives:</p> <ol style="list-style-type: none"> 1. Discuss concepts of culture and cultural competence 2. Differentiate between cultural competence and implicit bias 3. Analyze the impact of assumptions and implicit bias on effective communication 4. Develop strategies to support challenging conversations within Teams
<p>Process Improvement</p> <p>Duration: 6 hours</p>	<p>Training Objectives:</p> <ol style="list-style-type: none"> 1. Differentiate between information sharing and data driven decision making 2. Perform the basic concepts of a rapid cycle test or change project using the Plan-Do-Study-Act approach to process improvement 3. Discuss and Practice Flow Charting Process 4. Prioritize Team Focus Areas Using the Nominal Group Technique 5. Create a Flow Chart of Top Focus Area for Team
<p>Team Fitness</p> <p>Duration: 3- 6 hours</p> <p><i>(This training is customize based on Team Fitness survey results)</i></p>	<p>Training Objectives:</p> <ol style="list-style-type: none"> 1. Differentiate between Team Building and Team Fitness 2. Discuss the developmental Phases of a team 3. Explore the Elements of Team Fitness 4. Review and analyze Team Fitness Survey results 5. Identify and Document next steps
<p>Information Sharing</p> <p>Duration: 4 hours</p>	<p>Training Objectives:</p> <ol style="list-style-type: none"> 1. Discuss the History, Purpose, and Benefits of Information Sharing 2. Define Confidentiality and Consent 3. Engage Families in the Informed Consent Process